

User guide for the **Speak Up** Phone Lines

- 1 Please dial the local phone number to access Sonepar's Speak Up line via telephone.
- 2 Enter Sonepar access pin number: 1034.
- Answer the different questions providing as much information as possible to help us investigate your report.
- 4 You can make an anonymous report, but for efficient handling, we recommend leaving your name and contact number for further discussion with our case manager. Please note that your report will be recorded but your voice will be modified to be unrecognizable.
- By continuing, you consent to this recording and the processing of your information. Information about the processing of your personal data and your rights can be found in the privacy policy on sonepar | Home (integrityline.app).
- At the end of the report submission process, you will have the option to set up a secure inbox to receive feedback and to communicate with the case manager in case further information is required.
- Your report will be sent to Sonepar HQ and/or Regional/local head of Compliance for review and will be treated confidentially.

List of Local Phone Numbers

Australia	+61251142052
Austria	+4313589372
Belgium	+3228997261
Srazil	+556135507564
(*) Canada	+12894019198
4 Chile	+56232149988
China	+86108003200116
Colombia	+576053161068
Czech Republic	+420296240073
Dominican Republic	+18299466153
Estonia	+3726077987
Finland	+358942552333
France	+33187212291
Germany	+493099257146
⊕ Hong Kong SAR	+85230023682
Hungary	+3617011807
India	+911171816583
() Italy	+390281480081
Luxembourg	+35227860540
Macao SAR	+853800037
Malaysia	+601800812858
(Mexico	+525571002193
Monaco	+37780094411
Netherlands	+31203232345
New Zealand	+6448897975
Norway	+4721097767
Panama	+5078355523
Peru	+5116409418
Poland	+48221523361
Portugal	+351304502651
Romania	+40317829807
Singapore	+6531382063
Spain	+34910477636
Sweden	+46812160726
Switzerland	+41435510235
Thailand	+6620888314
Trinidad & Tobago	+18682241768
United Arab Emirates	+9718000320095
# United Kingdom	+442038850064
United States	+12132791015

