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MARCH 16, 2020

SUBJECT: ABB response to the coronavirus COVID-19

Given recent developments of the coronavirus COVID-19, we wanted to provide some information on how ABB is responding to the situation.

ABB is constantly monitoring the pandemic situation around COVID-19. In line with governmental measures taken to contain the spread of the virus, we have made appropriate work arrangements and implemented precautionary travel restrictions. This also includes that everyone at ABB is avoiding any non-business critical travel. We are also following applicable national health services regulations and WHO guidance.

The health and safety of our employees, customers and partners remains our number one priority and we are working hard to assess and mitigate any risks.

We have taken various internal preventive and protective measures in accordance with ABB's crisis management and business contingency plans. Accordingly, we have established different scenarios which are ready to be activated, when and where necessary.

In this context, we are asking anyone for health and safety reasons, not to enter any ABB premises, if they have been in one of the current COVID-19 hotspots in the last 14 days, have been in contact with someone who may have been exposed to the coronavirus or have a fever and/or flu-like symptoms at the moment. This applies to ABB employees, customers and partners.

Another measure is our case management, from suspected to confirmed. This approach is proportionate and conducted in compliance with the regulations of the country. There are several actions, ranging from self-isolation, contact tracing to hospitalization.

We would like to reassure you that we are adapting our operations to meet the challenges of the current situation to continue to meet your needs and maintain supply of our products and services considering the extraordinary circumstances created by the coronavirus situation.

We very much value your understanding in this matter. We are here to help and support you and will keep you informed of any possible impact to deliveries. Please contact me directly if you would like to discuss any concerns you might have.

Kind regards

Rob MacPherson  
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