

Date: March 12, 2020

Re: COVID – 19 Impacts

Dear Valued Customer:

The continued spread of the novel coronavirus (COVID-19) worldwide poses an ongoing challenge regarding the best course of action to prevent further migration of the illness. Generac is actively monitoring the WHO, CDC and government protocols and is taking the appropriate and available steps to minimize disruption or delay in providing our products and services to our customers.

Our response efforts are being adjusted as necessary as the situation evolves, but some of the actions we are taking now include the following:

- We have instituted a steering committee that is continuously monitoring future impacts (including daily interactions with supply base, logistics and manufacturing facilities) so we can inform you of any delays as soon as the information becomes available.
- We are actively communicating and encouraging behaviors that help prevent the spread of illness based on CDC recommendations.
- We are restricting or canceling visits from vendors/suppliers if they have recently traveled to or from any CDC-identified high risk locations, or have been in contact with anyone who has traveled to or from those locations.
- We are currently restricting employee travel to CDC-identified high risk areas and are cancelling all non-essential travel. High-level approvals are required for any travel outside of the U.S.
- Our employee and travel guidelines are being reviewed regularly and adjusted accordingly as the situation changes.

Please be assured of our absolute commitment to provide timely updates on the impacts, and to take action to the best of our ability to reduce risks and impact.

Regards,

Generac Power Systems